## Telefónica Czech Republic

Quarterly Results January – June 2011

27<sup>th</sup> July 2011



Telefonica

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# O1 2Q and 1H 2011 Performance Highlights

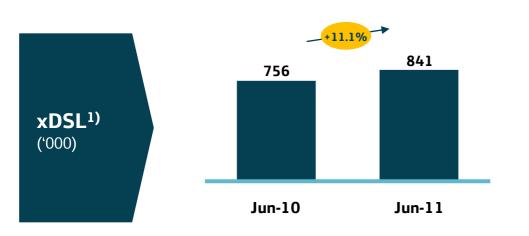


### 2Q and 1H 2011 performance highlights

- Solid commercial momentum in focused areas reported:
  - **CZ mobile contract base**: +57k in the quarter, **prepaid**: -14.8k
  - xDSL customer base maintained double digit growth: +11.1% y-o-y
- CZ mobile revenues continued to be impacted by persisting competitive pressure,
   MTR cuts and slow recovery of household consumption
- CZ fixed revenues y-o-y decline slowed down in 2Q 2011
- Slovakia maintaining its strong trading momentum (+55k in 2Q) and improving financial performance positive OIBDA in 1H 2011
- Guided OIBDA margin<sup>1)</sup> in 1H 2011 maintained basically flat y-o-y reaching close to
   42%, as a result of efficiency agenda in CZ and positive OIBDA in SK
- 2011 full year guidance<sup>2)</sup> for OIBDA and CAPEX reiterated



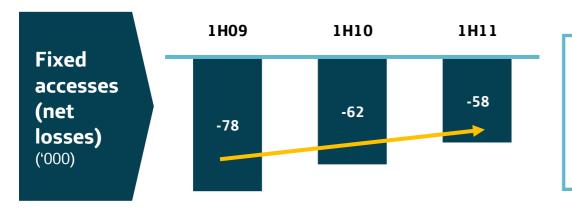
### Solid xDSL performance maintained in highly competitive market, VDSL launch focusing on protection of existing customer base



34.7 thousand net adds in 1H 2011, +11.3% year-on-year

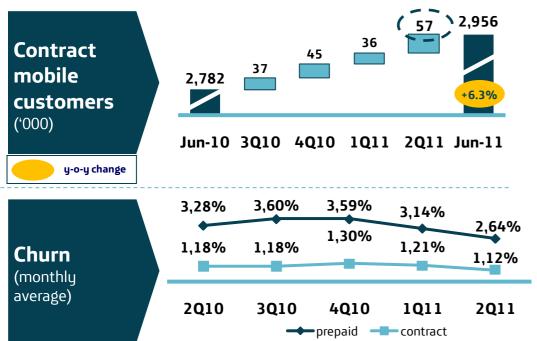


- VDSL launch on 9<sup>th</sup> May:
  - Promising performance: 41 thousand at the end of 2Q driven by migrations
  - Focusing on protection of existing high value customers and churn enhancement



- **1.6m fixed accesses at 2Q** (-5.7% y-o-y)
- Fixed accesses' disconnections continue to slowdown reaching 28.5 thousand in 2Q 2011 (-2.3% y-o-y)
- Driven by naked accesses growth, but fixed voice losses continuously decelerating

## Outperforming mobile contract market, reducing churn, while underline spend impacted by challenging competition and slow spend recovery



- **Total mobile base** reaching **4.9m** at the end of 1H11 (+1% y-o-y)
- Strong contract commercial performance in 2Q, driven by continuous 3G customers uptake
- Significant **deceleration in prepaid base losses**, -14.8k in 2Q (-57% y-o-y)
- 2Q blended churn reduction due to lower prepaid churn
- Underline spend (ex-MTR ARPU) impacted by persisting competitive pressure (ARPM) in SMB and corporate segments and slow consumer consumption recovery

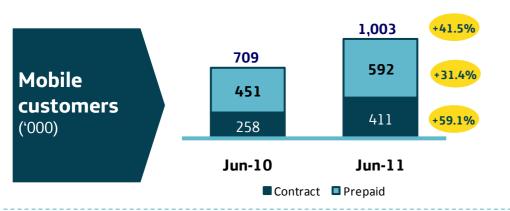
10% Focusing on 9% smartphone 8% 8% 7% adoption to foster data monetisation 2010 3010 4010 1011 2011 Small screen penetration<sup>1)</sup>

Non-SMS data ARPU growth fuelled by **uptake in MBB and liH penetration** supported by the educative marketing campaign

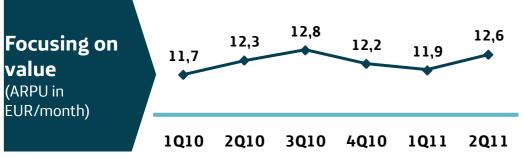


Total data ARPU diluted by lower roaming prices, CDMA migrations and more SMS/MMS bundling

## Slovakia – new proposition focusing on higher value segments, customers' growth maintained with financial performance further improving



- Strong customers' growth maintained in 2Q 2011 (+55k customers)
- Driven by contract customers growth (+30k) resulting in further mix improvement (contract represent already 40.9% of base, +4.5 p.p. y-o-y)
- Continued improvement in churn (2.2% in 2Q 2011, -0.4 p.p. y-o-y)
- Customer satisfaction leadership and gap over competition maintained







 3G based services launched in mid-July to strengthen position in business segment



- 2Q revenues at EUR 38.5m, +11.4% q-o-q
- Revenue growth driven by subscribers' base increase and ARPU enhancement
- Positive OIBDA in 1H 2011

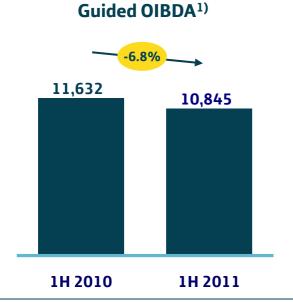
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January - June 2011 Performance

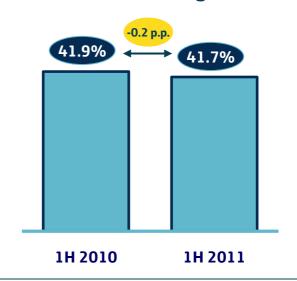


### Key Highlights of Group Financial Performance

CZK millions	Jan – Jun 2011	Change 1H11/1H10
Business revenues	25,898	(6.7%)
CZ Fixed	11,300	(7.9%)
CZ Mobile	12,925	(9.7%)
OIBDA before brand fees and management fees	10,825	(6.9%)
OIBDA margin before brand fees and management fees	41.8%	(0.1 p.p.)
OIBDA	10,274	(8.3%)
OIBDA margin	39.7%	(0.7 p.p.)
Net Income	3,611	(17.1%)

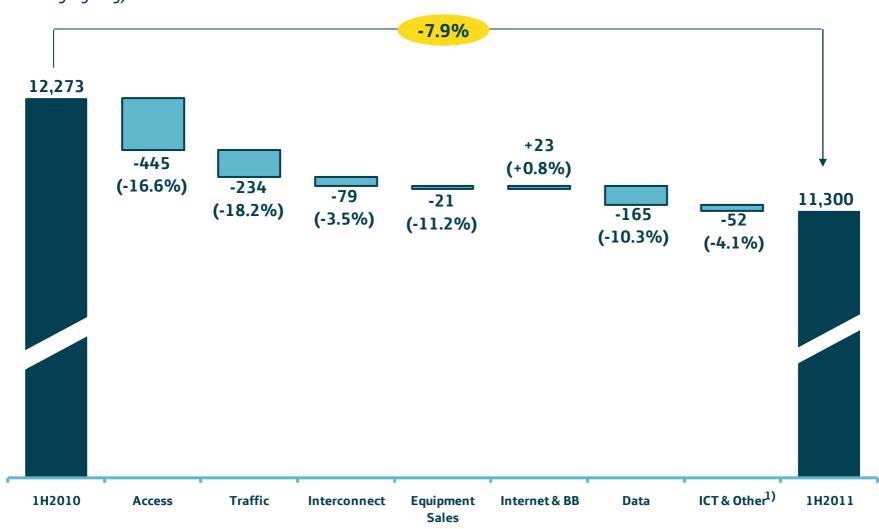




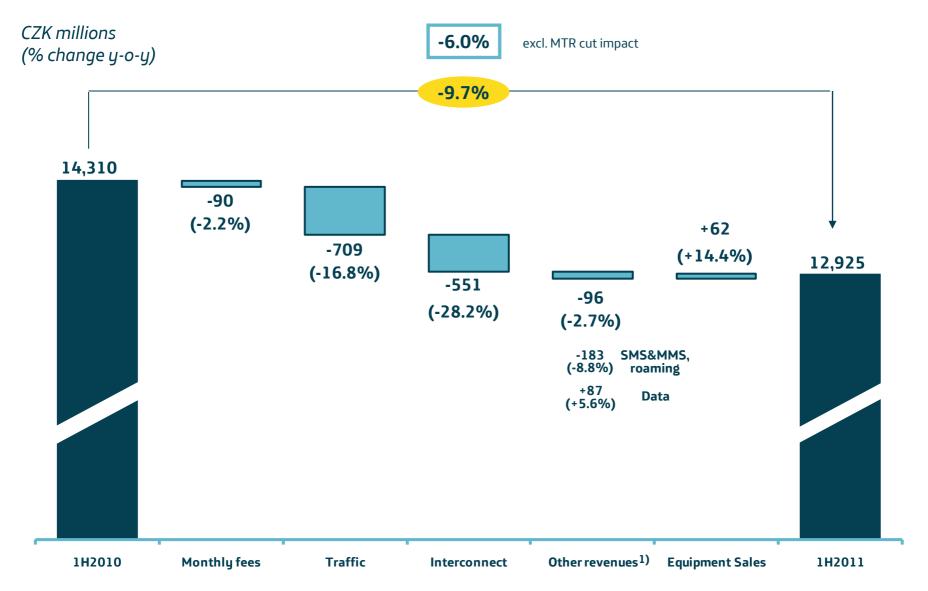


#### CZ Fixed Business Revenues – sources of variation

CZK millions (% change y-o-y)



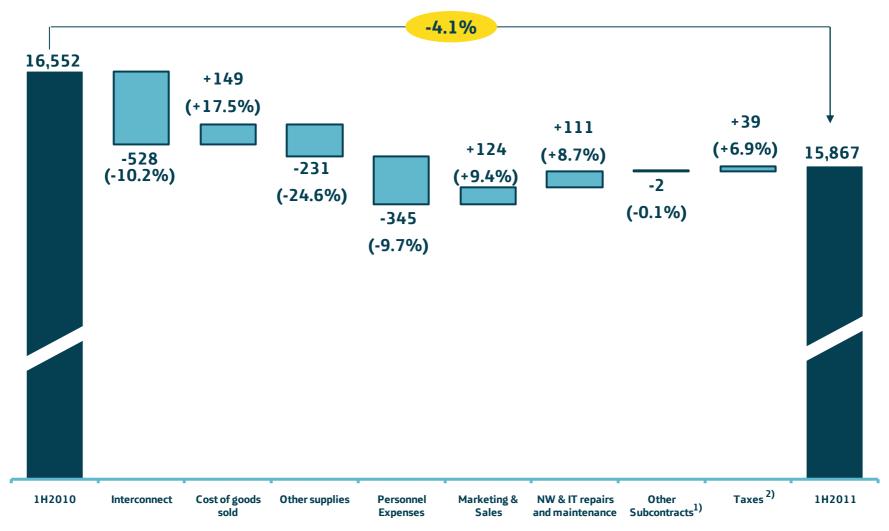
### CZ Mobile Business Revenues – sources of variation



<sup>&</sup>lt;sup>1]</sup> Other – incl. VAS, Internet & Data and Other revenues
Figures do not include inter-segment charges between fixed and mobile businesses

### Group OPEX – sources of variation

CZK millions (% change y-o-y)

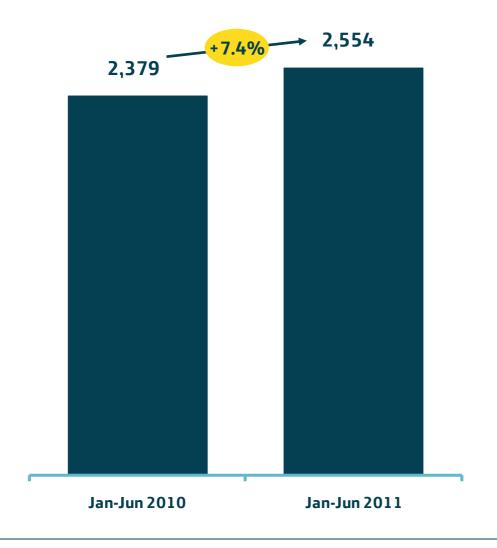


<sup>1]</sup> Other Subcontracts – incl. Rentals, Buildings, Vehicles, Consumables, Consultancy and Brand & management fees

2) Taxes = taxes other than income taxes, provisions and fees

### **Group CAPEX**

CZK millions



- Continuous focus on selective and efficient investments to growth areas
- Capacity & quality enhancement and further expansion of 3G network inCZ
- Deployment of VDSL networkcovering ~ 50% households
- 3G deployment in SK to reach ~30% population coverage
- CAPEX to Revenues at 9.8% in 1H 2011, + 1.3 p.p. year-on-year

### Group Balance Sheet & Cash Flow Statement

CZK millions	31 Dec 2010	30 June 2011	Change Jun11/Dec10
Non-current assets	78,285	74,989	(4.2%)
Current assets	14,495	20,245	+39.7%
- of which Cash & cash. Equiv.	4,798	10,820	n.m.
Total assets	92,792	95,239	+2.6%
Equity	73,176	63,880	(12.7%)
Non-current liabilities	6,896	6,565	(4.8%)
- Long-term financial debt	2,883	2,801	(2.9%)
Current liabilities	12,720	24,794	+94.9%
- Short-term financial debt	141	310	n.m
	Jan – June	Jan – June	Change
	2010	2011	1H11/1H10
Cash flow from operations	11,516	11,029	(4.2%)
Dividends received	3	5	+33.3%
Net interest and other financial expenses paid	(20)	(14)	(29.7%)
Payment for income tax	(1,466)	(1,599)	+9.1%
Net cash from operating activities	10,034	9,421	(6.1%)
Proceeds on disposals of PPE and intangibles	49	42	(13.1%)
Payments on investments in PPE and intangibles	(2,980)	(3,443)	+15.5%
Net cash used in investing activities	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·	0.0%
Free cash flow	7 1 0 2	6,021	(15.2%)